

APSI courses FAQ's

Where can I see all the APSI offerings in the subject session I am looking for?

Please visit: <https://cstem.charlotte.edu/pk-20-educators/apsi/>

Can I register other people with my account?

No. Each teacher must complete the registration form online using their own College Board Professional Educator account.

Will I receive a confirmation of my registration?

Yes, an email confirmation will be sent to the participant.

Can I register by phone?

No, we do not process registrations or changes to registrations over the phone.

What if I forgot my username or password?

To retrieve your username or password, please visit <https://account.collegeboard.org> and click either "Forgot Username?" or "Forgot Password?" to have your information emailed to you.

How do I access my registration to make changes or to cancel?

You will need to return to the registration site, click "already registered" and use your confirmation number and email to access your registration. Select cancel or modify, then submit.

The session I would like to attend is full. Can I be placed on a waitlist?

No, we do not have a waitlist.

If I can't attend, will I get a refund?

Registrants who cancel at least 30 days before the event will receive a full refund less the registration fee. Cancellations after that date will not receive a refund.

What if the workshop is canceled?

Paid registrations for events cancelled by the Center for STEM Education or The College Board will receive a full refund, or transfer to another session or workshop within 365 days.

What payment methods are accepted?

Credit card or purchase order.

What is the cost?

APSI online \$750 (includes a \$50 non-refundable fee)

AP Physics 1, or AP Chemistry in-person \$800 (includes a \$50 non-refundable registration fee and a \$50 lab fee)

AP Capstone Seminar in-person \$1,125.00 (includes a \$50 non-refundable fee). Optional on-Campus housing \$250

AP Capstone Seminar online \$849.00 (includes a \$50 non-refundable fee)

Can I register without paying for the workshop?

All workshops or events must be paid in full to confirm your registration.

When should I check in? What if I do not check in?

Registrants will have an opportunity to check in on the day of their event if attending in person. If you do not check in, you will not be recorded as an event attendee, receive a survey, or receive the event certificate. If attending online you will need a computer with internet access and be visible for your session.

How do I find directions and parking instructions for my in-person workshop?

To locate the most up-to-date information on directions and parking, visit the event website and navigate to the Directions & Parking tab.

Are meals included in the tuition fee for face-to-face sessions?

No, meals are not included.

When will I have access to Canvas or Zoom for online sessions?

You will be emailed with account setup instructions the week before your session begins.

When and how do I get the APSI materials?

All APSI materials will be delivered digitally the week before your session begins.

If I want hardcopies of the APSI materials, how can I get them?

Hardcopies of the APSI session materials will be available for purchase from the College Board Store using your Professional Educator Account.

How do I receive my certificate?

After completing the required survey at the completion of your session, certificates are emailed to each participant.

Who do I contact for questions about my registration?

You may contact us at: Center for STEM Education, 704-687-8816.